



COMPANY PROFILE
DEXTRIOUS SECURITY SERVICES LIMITED
(A Smart Physical Security Guard Provider)

DSSL

Dedicated to Best Integrated Security Solutions

We are licensed, insured, registered and our every security professional has been screened by the expected standards that which is being run, owned and operated by a couple of highly experienced Armed Forces Retired Officers with the assurance of providing the best level of Security Services to our Honored Partners by the direct involvement of ours Higher Management.

Hiring a private security company of DSSL can offer several benefits for businesses combination of professional expertise, technology, data analytics and customized security solutions round-the-clock protection to cost-effectiveness, manage risks and enhance value.

TRUSTED SECURITY EXPERTS



Contact Us:

- ☎ 880 1942620197
- ☎ 880 1678-054269
- ☎ 880 1554329818
- ✉ wecare@dsslbd.net
- 🌐 www.dsslbd.net



+follow

📍 DSSL Bhaban, North Lake City Housing Society, House # 05, Road # 01, Akborsha, Chattogram -4207.

SERVICES OFFERED

UNARMED GUARDS, RETAIL SECURITY, CONSTRUCTION SECURITY, CORPORATE SECURITY INDUSTRIAL SECURITY, GATED COMMUNITY, EVENT SECURITY, PRIVATE SECURITY, BANK ESCORTS, SAFETY AND SECURITY AWARENESS TRAINING, FACILITY MANAGEMENT SERVICE, EHS & COMPLIANCE CONSULTANCY AND HUMAN RESOURCES OUTSOURCING PROVIDER.



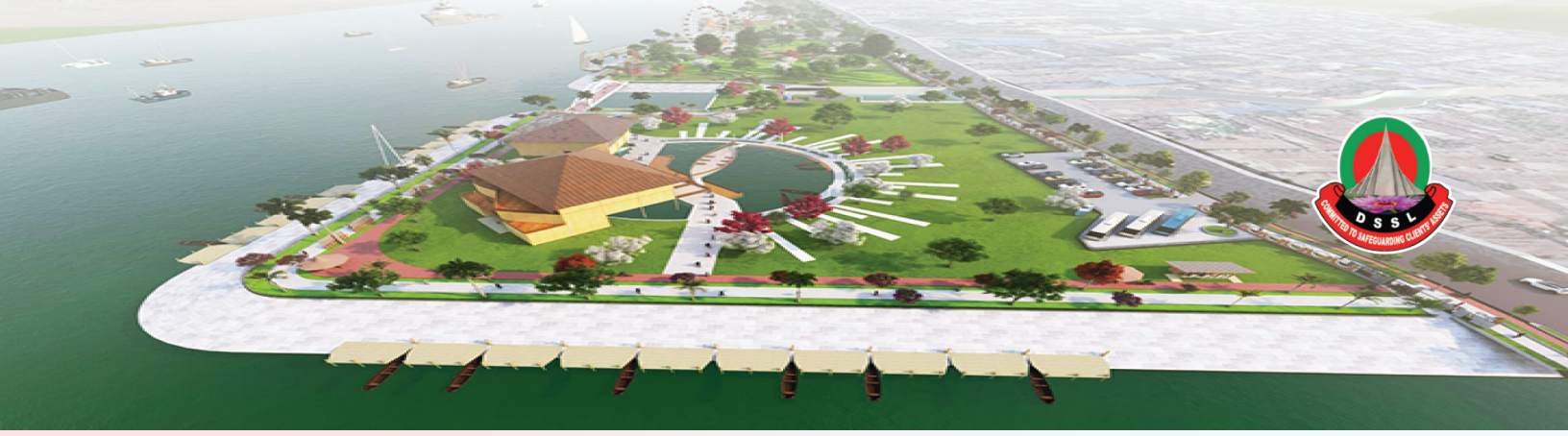
ABOUT US

How We do Honor to Address the 'Safety & Security'

The Safety & Security stand first for an organization to protect its employees, assets and information from unauthorized bodies & sources in order to create a safe & productive work environment within the entire premises for round the clock. On the contrary, a lack of adequate security measures can make a property vulnerable to trespassers or criminals or even competitors, putting everyone at the risk of threats and injury in certain circumstances. Therefore, a good and reputed organization always pays importance over the assurance of safety & security by deploying the smart security guards from a professional security services company to keep its employees and physical offices safe from all sorts of security hazards. Of late, there are many 'Security Services Companies' across the country rendering their services to various organizations, corporate offices, factories, banks, houses and other installations that are needed to be categorized based on the professionalism in line with recruiting the security guards by screening the family background, education, physical fitness, efficient training, devotion and ethical values being incorporated to discharge the best possible services for the organization wherein they are deployed with.

Our Honest Endeavor Towards Opening a Security Services Company

We have our honest purpose to run a security services company that's blessed to be named by **"DEX-TROUS SECURITY SERVICES LIMITED"** to meet up the expected level of services as being demanded by our honored clients. The prevailing security services companies operating across the country are mainly of Dhaka Based and putting their branches in Chattogram & other Cities to control and monitor the operational activities by the Lower-Level Management which is a great barrier and limitation on the event of ensuring the best level of services to the customers as per their demands and requirements. This sort of delusive way of supervision is damaging to a workplace which leads to poor working relationships between staffs and managers, prolongs conflict within teams or the workplace, increases staff absences coupled with theft cases & poor communication and reduces job satisfaction. We love to sincerely address & root out these barriers and limitations by the entity of 'Dextrous Security Services Limited' that is regarded to be one of the best sources of smart physical security guard provider.



Our Head Office being Stationed in Chattogram Division

We Humbly Recall that Chattogram Division, situated in the Southeast region of Bangladesh, is abundant of history-heritage, social and cultural diversity and its commercial and economic activities are one of the key drivers of the economy of Bangladesh. Because of its immense prospect and opportunities in business, trade, export-import and industrialization, Chattogram has been known as the “Queen of the East” and the “Commercial Capital of Bangladesh”. Modern Chattogram is the commercial hub of South Asia, and the Chattogram Port is one of the prime driving forces of the country’s economy, therefore, Chattogram is known as the Gateway to Bangladesh. Keeping this valuable service demand and centric point into consideration, we have placed our Head Office at Chattogram City which will be run and operated by a couples of highly experienced Armed Forces Retired Officers with the assurance of providing the best level of Security Services to our honored partners by the direct involvement of ours Higher Management.

Our Mission

Evolve and confer class one security services to our honored partners satisfying their needs of security protections to men, materials and information in the best way of expectation under any circumstances.

Our Vision

To become the unparalleled leader in safety and security services, exceeding all expectations.

Our Motto

Committed to Safeguarding Clients’ Assets.



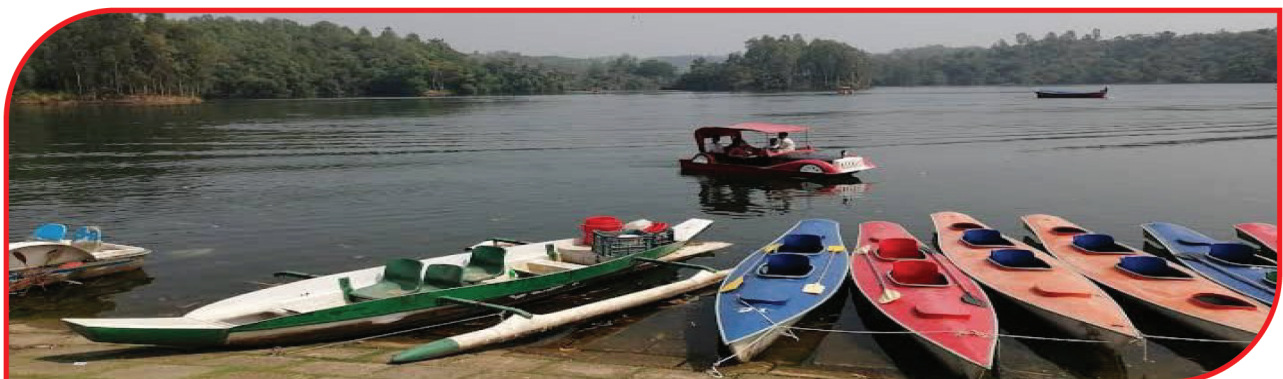


Our Core Values

- 1. Honesty.** We do possess strong moral character through the chain of good behavior, compliance of rules & regulations and maintaining discipline & truthfulness in the execution of our assigned tasks.
- 2. Integrity.** We are committed to righteously discharge our responsibilities through our words, actions and beliefs in absence of our biz partners.
- 3. Courage.** Our team members are well trained up to have strength of mind to carry on performing the tasks effectively in spite of any danger or difficulty being faced under any circumstances.
- 4. Proactive Approach.** We do take a proactive approach to security, staying ahead of potential threats and implementing preventive measures to address and minimize the risks rather than just responding to it after some mishaps have taken place.
- 5. Customers' Focus.** We adopt the strategy that puts our customers' needs first which encompasses understanding and addressing customers preferences, providing excellent customers services, and consistently delivering customers values.
- 6. Adaptability.** Ours endeavors are ever responding instantly to changing ideas, responsibilities, expectations, trends, strategies and other processes to meet up the potential requirements of our clients.

HIGHER MANAGEMENT TEAM

Our Management Team is highly professional, devoted to commitment and honor bound to ensure the best quality services in the arena of 'Safety & Security' in Bangladesh that which is demanded by our honored clients and business partners.





Honorable Adviser of DSSL
MAJOR ENAMUL KARIM (RETD)

Major Enamul Karim (Retd) was born in Madaripur district in the year of 1973 in an esteemed Muslim Family. He joined in Bangladesh Military Academy in the year of 1994 as Gentlemen Cadet and got commission in 1996 as a Second Lieutenant. He served in different parameters on various appointments during his long-cherished Army Career through a strict compliance of the discipline, command and leadership. He attended in many courses and widely travelled a good number of countries out of which Turkey, Saudi Arabia, United Arab Emirates, Congo, Uganda, Burundi, Liberia, Ghana and Ethiopia are noteworthy. Major Enamul Karim (Retd) was awarded with 'United Nations Medals' for his excellent contributions to the Multifarious Forces of the 'UNITED NATIONS PEACE KEEPING MISSIONS'.

On retirement from Bangladesh Army, Major Enam worked with many reputed Corporate Groups of Companies pertaining to Export-Import Operations, HR, Admin, Security & Compliance in all respects in close cooperation and coordination with Private ICDs/ Off-Docks & BICDA, Freight Forwarders, Shippers/Exporters/Factory Owners, Shipping Lines & Agents/MLOs/Berth Operators, Foreign Buyers, Customs Authority, Chattogram Port Authority, Amusement Parks, Parjatan Corporation, Real Estate, Construction Companies, Textiles & Fabrics Arenas with good name and fame by dint of which he felt an acute need of founding a competent and smart security services company by the name of **"DEXTROUS SECURITY SERVICES LIMITED"** that will honestly ensure every security services demands of the owners of various Corporate Groups of Companies, Factories, Banks and Installations with zero level of theft cases & major security hazards.



Honorary Chairman of DSSL
CAPTAIN-FARIHA ISRAT (RETD)

Captain Fariha Israt (Retd) was born in the year of 1996 in Faridpur district in an esteemed muslim family. She joined as officer cadet at Bangladesh Army in the year of 2014. She served in Bangladesh Army as Military Officer till March 2022 with utmost sincerity and integrity. During her service, she was appointed in many administrative and leadership capacities as Staff & Communication Officer, Instructor/Train the Trainers and Officer Commanding of many units. She served as Operations & Logistics Officer at the early stage of her career.

She has the experience of serving in aid to civil administration of Bangladesh during COVID-19 pandemic and National Election-2018. She performed the duty of a patrol commander in Operation COVID-19 SHIELD.

She has completed B.Sc in CSE with an excellent result from Military Institute of Science and Technology. She passed SSC and HSC from Joypurhat Girls' Cadet College with board scholarship. She has the experience of conducting situational and field training exercises on intelligence gathering, capacity building and decision making process at different levels. In the courses of time of her military career, She has attained due competencies on sampling and disseminating policy and instructions, recording, reporting, update briefing, research work, case study, seminar, symposium, focus group discussion, coordination and communication skill within strategic to field level stakeholders to attain immediate and long term goals.

She is physically fit with 27 years of age and capable to take the workloads with periodic travel around the globe. After retirement she served in KDS Group.

She is very innovative and encouraged to do entrepreneurship works. She is a motivated soul to uphold the honour and dignity of the company.



Managing Director of DSSL
NEROZ BARUA

It is with great pleasure that I extend my warmest greetings to you on behalf of 'DEXTROUS SECURITY SERVICES LTD'. As being the Managing Director of our esteemed security services company, I am privileged to welcome you to our company profile. At 'DEXTROUS SECURITY SERVICES LTD' we are more than just a physical security provider; we are your trusted partner in safeguarding what matters most. Our unwavering commitment to excellence and a safer Bangladesh has been the driving force behind our success. In the pages that follow, you will discover the essence of our organization, the dedication of our team, and the innovative solutions, we offer to meet your security needs. As you explore our company profile, I humbly invite you to envision a future where security is not just a service but a piece of mind—a future where your assets, personnel, information, and peace of mind are protected by the best in the industry. 'DEXTROUS SECURITY SERVICES LTD' creates increased safety and added economic value. As a process partners with comprehensive industry knowledge, our teams of specialists provide early consultation and continuous guidance, thus achieving the optimization of safety, security, technology, systems and expertise. In this manner, we strengthen the competitive strength of our customers throughout the Country and Chattogram Division in particular. We understand that security challenges evolve, and that's why we continuously adapt, invest in training, and embrace cutting-edge technology. We stand ready to provide tailored security service solutions that exceed your expectations and address the unique demands of your industry. Our commitment to your safety and security is unwavering, and we look forward to forging lasting partnerships with you, our valued clients and partners. Together, we can create a safer and more secure environment for all. Thank you for considering 'DEXTROUS SECURITY SERVICES LTD' as your trusted security partner. We are honored to serve you and look forward to a prosperous future together.

'DSSL' is a dynamic and trustworthy security services limited company entrusted with the ability of rendering the unparalleled security for all of its honored clients.



MAIN FEATURES OF THE 'DEXTRIOUS SECURITY SERVICES LIMITED'

1. Selection & Recruitment Process for Hiring Security Guards. We do adhere to the following steps in the process of selection and recruitment of the security guards for our company:

- a) Announcement of the Job Position.
- b) Receiving of Application.
- c) Screening of Resume.
- d) Assessment Test.
- e) In-Person Interviewing.
- f) Background Checks.
- g) Reference Checks.
- h) Verification of Qualifications.
- i) Medical Check.
- j) Preliminary Selection.
- k) Police Verification.
- l) Enrollment in Training Module.
- m) Final selection for recruitment on fulfillment of requirements by the board of officers.



During Qualifications & Medical Checks the following aspects are strongly being looked into:

(1) Guards.

SL	Area of Requirements	Fulfillment
1.	Age	20 to 45 years.
2.	Educational Qualification	Minimum Class IX and S.S.C preferred.
3.	Height	Minimum 5'-5" to 5'-6" & above.
4.	Chest	32"
5.	Physical Condition	Well-built and stout-bodied.



(2) Supervisors.

SL	Area of Requirements	Fulfillment
1.	Age	25 to 50 years
2.	Educational Qualification	Minimum Class IX and S.S.C preferred.
3.	Height	Minimum 5'-5" to 5'-6" & above.
4.	Chest	32"
5.	Physical Condition	Well-built and stout-bodied.
6.	Preference	Armed Forces Retired Persons/NCOs.

(3) Inspectors.

SL	Area of Requirements	Fulfillment
1.	Age	35 to 55 years.
2.	Educational Qualification	Minimum S.S.C & Above
3.	Height	Minimum 5'-5" to 5'-6" & above.
4.	Chest	30"-32"
5.	Physical Condition	Well-built and stout-bodied.
6.	Preference	Armed Forces Retired Persons/NCOs.



2. Training & Development. Training has been found to be the most essential tools to equip security guards with the knowledge and skills required to address various threats and challenges they may encounter on duty. If you have the best security professionals in place, they not only safeguard you but also provide peace of mind and the ability to focus on your important activities. Therefore, in our company, each and every security guard, supervisor, Inspector and manager has to go under a mandatory training for a period of two months wherein one month is for the theoretical and the another is for the on-job training.





Dextrous Security Services Limited does possess a modern and fully equipped Training Center

at its head office for arranging an effective and practical based training for the employees of DSSL irrespective of their ranks and appointments by an efficient team of the armed forces retired officers to make them fully capable of holding the responsibilities at every root levels. We inculcate the following attributes to the hearts of the guards in choosing out the fittest employees to be deployed for our honored business partners:

- a) Physical fitness and strength to perform the duty.
- b) Imparting classified knowledge and applied technique irrespective of ranks and appointments.
- c) Alertness and vigilance of mind on the job.
- d) Communication skills to focus on effectively addressing any adversaries.
- e) Honesty & integrity in owning and discharging the assigned tasks & responsibilities.
- f) Judgement to take the right decision at right time & place.
- g) Sprit-de-corps for a leading teamwork.
- h) Positive attitude and motivation for the potential sacrifice in safeguarding clients' assets.
- i) Last not the least the highest level of discipline, command & control as being the backbone of the security guards of a professional security services company.



3. Arrangements of Good Accommodation & Food for the Security Guards. We give due priority over the assurance of good accommodation and food for the employees of **DSSL** so that they can have a sound sleep with good health & mind which will definitely contribute to properly perform their duties on being deployed for our honored partners in safeguarding their assets and properties.



There are many instances of deployed security guards of many other prevailing security companies being habituated to sleep after a sudden time leaving aside the duties and keeping the valuable assets of that areas unattended due to their short comings over not arranging a proper accommodation and food for their company guards and that they have been suffered for a demand of sound sleep. Finally, the customers are going to be affected for couples of mishaps, theft cases & unpleasant inconveniences.

4. Offering Good Facilities to the Employees of DSSL for Deriving Best Output out of their Presence in Deployment. The higher management of the Dextrous Security Services Limited is completely in favor of granting the due facilities to their employees to motivate them towards a longtime devotion in their professions owning the reputation and interests of the company and its partners by their all-out efforts in order to achieve the credibility & trust in the industry of security businesses. It's a give & take principles which we do adopt for building a sustainable business atmosphere in the region of Chattogram Division as well as across the country for all times to come. Justice and honesty to everyone is our main philosophy to going forward for expanding the areas of responsibilities of the DSSL.



The followings are the facilities being offered to our employees:

- a) Respectable Salary to bear the family expenses.
- b) Yearly Bonuses.
- c) Health/Medical Insurance.
- d) TA/DA Allowances.
- e) Casual Leave/Sick Leave/Earned Leave Encashment.
- f) Best Employees' Incentives.
- g) Gratuity.
- h) Provident Fund.



Point to Note with due importance that now-a-days, a good number of theft cases are often found to be occurred in many corporate offices/factories/banks/hotels/residences etc. by the deployed guards of many security companies because of faulty attitudes of the deployed security guards as they are of the poor standards and the consequences become so bitter once valuable assets are being stolen. The main causes of those incidents are brought out below after a lot of case studies for the best prevention of:



- a) Low Salary being paid to Guards.
- b) Uneducated Guards being preferred to for employment.
- c) Guards being Deployed for Duties without any sort of Training.
- d) No Qualifications about Physical Fitness & Family Background being Checked.
- e) No Morality & Integrity being Looked into while selecting the people for recruitment.

5. Monitoring & Supervision. As we know that ‘**anything unchecked is undone**’ refers to the importance of a systematic supervision in security guarding in an era of multiple challenges. The basic responsibilities of the Monitoring & Supervision Team are to oversee the work of the deployed security guards and more importantly to ensure that the right values have been imbibed in the conduct of duties where they are deployed. The followings are the stages of monitoring & supervision efforts that which facilitate us to achieve our goal for a quite closer to perfection:

a) Zonal Operations Managers. We have divided the Chattogram City into various zones considering the requirements of our clients to ensure the expected level of services as per the volumes of their assigned responsibilities. There will be two operations managers who will lead the deployed forces at both day & night. The operations managers of each shift will ensure the following tasks & responsibilities under the guidance of General Manager Operations:



- (1) Visiting the premises of deployed guards of our valued clients at least once during his tenure of duty on being wheel.
- (2) Checking the guards of all the posts, listening to their requirements and guiding the on-duty inspectors/supervisors after assessing the physical security and safety risks.
- (3) Monitoring security tools, technologies and ensuring policy compliances.
- (4) Writing his remarks & signing on the post registers.
- (5) Submitting the duty proforma and discussing the observed irregularities with the GM/DGM /AGM Operations for reviewing the incident reports and evaluating the safety & security risks.

b) Field Inspectors/Supervisors. A Security Inspector/ Supervisor has a very sensitive role to perform as it relates to physically taking care of lives and properties of our valued clients with the following tasks not limited to:





- (1) Ensure timely marshalling, discipline-checking, heads-counting of security guards for the deployment of shift duties.
- (2) Enroll the names of the duty guards on the Duty Registers with their initials for the assurance of compliance & discipline.
- (3) Ensure that all the security guards perform their duties according to laid down rules and regulation.
- (4) Provide an instant solution to any security problems within his area of responsibilities.
- (5) Monitor and authorize entrance and departure of vehicles, materials, employees, visitors, and other persons as per SOP to guard against potential thefts.
- (6) Patrol the entire premises to address trespassing of the outsiders for maintaining discipline and an absolute good working environment.
- (7) Send the daily activity reports and instructions of the clients (if any) to the Manager Operations for taking effective measures and solutions.

c) Central Monitoring from the Control Room. The Security Operations Centre/Control Room is situated in the Head Office-DSSL Bhaban, Road # 01, House # 05, Uttar Lake City Housing Society, Akborsha, Chattogram from where the overall operational activities are controlled for round the clock in response to emergencies by an on-wheel reserve force.

The duty officers herein under the guidance of General Manager Operations remain connected with the field-deployed forces all-around the Chattogram Division by means of wireless sets, cell phones and land phones to ensure a smooth functioning of the ongoing assigned responsibilities along with rendering an incessant security & surveillance system to safeguarding the valuable assets of our honored clients.

d) Night Duty Checking by Vigilance Team. A potential Vigilance Team in 2-3 groups carries out the night checking in every zone under the direct planning and supervision of the Managing Director so as to ensure that all the security guards of DSSL deployed at each of the client's premises are in full attention & alert to vibrantly discharge their assigned tasks & responsibilities for the best protection of clients' assets. The Top Management of 'Dextrous Security Services Limited' never compromises with the reputation & standard of services designed by the Core Values in its 'Modus Operandi'.

e) Courtesy Call & Calling on Honored Customers by the Higher Management. We always keep a professional relationship with our clients through a frequent interaction, communications & visits by our higher management to know about their feedbacks & new requirements so as to take an immediate step for improvements honoring their valuable proposals. Thus, we are always in the relentless pursuit of upgrading the security services qualities keeping abreast with the advanced demands of our customers.



OUR PREPARATIONS UPON RECEIVING DEPLOYMENT ORDER FROM HONORED CLIENTS

Survey the Entire Area of Responsibility

The reconnaissance & survey will be carried out to bring out the following information:

- Identification and having a clear understanding of exactly what needs to be protected.
- Mapping the assets.
- Identification of the security threats & vulnerabilities.
- Determining & prioritizing the potential risks.
- Analyzing & developing security controls.
- Deriving the results from risk assessment report.
- Creating a remediation plan to address the potential risks.
- Implementing the recommendations.



Prepare the Right Security Guards for Deployment

The following preparatory steps are duly taken prior to their deployment:

- Physical Fitness Training.
- Theoretical Training on Security & Protection.
- Good Conduct & Behavior for Obtaining Loyalty to Clients.
- Discipline, Command & Control for Retaining a Congenial Working Environment in the Clients' Premises.
- Assigned Duties & Responsibilities Based on Clients' Requirements.
- Traffic Control.
- Access Control.
- Crowd Management.
- Responding to Emergencies.
- Enforcing Safety Measures.
- Property Protection.
- Event Support.
- Fire Fighting.
- First Aid.
- Compliance to Instructions, Rules & Regulations.
- Administrative Planning.
- Awarding Punishments on Violation of SOP.
- Investigation Procedures.
- Writing Incident Reports.
- Records & Returns.
- On-job Training.
- Monitoring & Supervision.
- Performance Evaluation for Perfection.





HOW WE ADD VALUE & MINIMISE TO THE CUSTOMERS COST

By Imparting Improved Training & Facilities to Security Guards

We are promised and honor bound to uphold the image & reputation of our company and partners by displaying a high standard of professionalism in carrying out the assigned tasks & responsibilities on being deployed. The improved trainings, facilities and ethical values are the driving factors for giving the physical & moral strengths to our security forces undergo any hardship for our clients in fulfilling their demands.

Our guards are very much positive and willingly motivated to contribute their best in the way of safeguarding the clients' assets against any sort of thefts, losses & security hazards. They are also too submissive and loyal to our business partners for earning the trust & reliance by the relentless pursuit of improving the service qualities at all times to come. They are in the habit of keeping their best efforts to display a good & congenial working environment at the customers' premises that which would automatically add an effective value towards its successive developments both in productions and profits.

By Maintaining a High Standard of Discipline at the Workplace

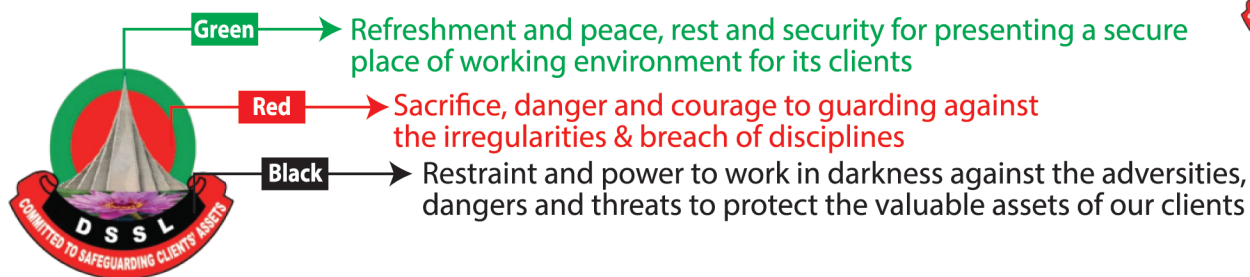
The discipline is an important attribute at the workplace that will increase the productivity and vision as well as reduce the production cost which allows employees to take an extra effort owning the company for its successive advancements. It helps to establish a clear expectation for employees' behavior and performance that creates a culture of accountability and professionalism which ultimately benefits the entire organization.

The self-discipline will assist to be more consistent in achieving greater goals for the entity. It will subsequently encourage each and every employee to do activities which should be doing, even when employees don't feel like to doing them.





EMERGING EFFECT OF OUR COMPANY LOGO



Significance of Color of the National Flag

The green symbolizes the fertile countryside of Bangladesh and the red disk represents the blood the Bengalis shed during the Bangladesh Liberation War and the blood of those who died for the independence of Bangladesh. The security forces of 'Dextrous Security Services Limited' will serve and safeguard its clients' assets by sacrificing the blood in times of need like the sacrifices made for independence during the liberation war in 1971.

Significance of Symbol of the 'Jatiyo Smriti Shoudho'

The National Martyrs' Memorial symbolizes the memory of the valor and the sacrifice of all those who gave their lives in the Bangladesh Liberation War of 1971, which brought the independence and separated Bangladesh from Pakistan. The way the whole nation honor and remember the martyrs, we the employees of DSSL will bear their spirits of sacrifice in discharging our assigned tasks for upholding the image & reputation of each of the organizations of Bangladesh.

Significance of the Symbol of the Lotus Flower

The Lotus Flower in the DSSL logo represents the purity, strength and resilience. It symbolizes the purity of the heart and desire of the DSSL Forces to serve and safeguard the clients' assets with full of our strength and resilience.

Green

The color green represents the nature, growth and many positive things related to overall wellbeing. The way green color evokes a feeling of abundance which is associated with refreshment and peace, rest and security, DSSL will strive the best for presenting a secure place of working environment for its clients.

Red

The color red in DSSL logo associates with sacrifice, danger and courage with the symbolic meaning of energy, strength and physical activity to guard against the irregularities & breach of disciplines to establish peace and prosperity in every sphere of the society.

Black

The color black in DSSL logo denotes restraint and power of the DSSL Forces to work in darkness against the adversities, dangers and threats to protect the valuable assets of our clients with moral courage and determination.














WHY TO CHOOSE US

The name and reputation of our company comes first while providing the unparalleled security services for our clients with honesty and devotion that which is the substantial intention & credentials of our business expansion.

SERVICES OFFERED

-  UNARMED GUARDS
-  RETAIL SECURITY
-  CONSTRUCTION SECURITY
-  CORPORATE SECURITY
-  INDUSTRIAL SECURITY
-  GATED COMMUNITY
-  EVENT SECURITY
-  PRIVATE SECURITY
-  BANK ESCORTS
-  SAFETY AND SECURITY AWARENESS TRAINING
-  FACILITY MANAGEMENT SERVICE
-  EHS & COMPLIANCE CONSULTANCY
-  HUMAN RESOURCES OUTSOURCING PROVIDER

CONTACT US

-  DSSL Bhaban, North Lake City Housing Society,
House # 05, Road # 01, Firoz Shah Colony, Akborsha, Chattogram -4207
-  01942-620197, 01678-054269
-  01554329818
-  wecare@dsslbd.net
-  www.dsslbd.net
- +follow      



Green →

Red →

Black →

